



39 - 9<sup>TH</sup> STREET, WYNBERG  
SANDTON, GAUTENG  
SOUTH AFRICA  
P.O. BOX 633, BERGVLEI 2012  
TELEPHONE (27-11) 887-8410  
FAX: (27-11) 887-7824  
E-MAIL: cyclotherm@iafrica.com  
WEB SITE: www.cyclotherm.co.za

6 September 2010

Dear Valued Customer

We would like to bring it to your attention that as from 1<sup>st</sup> October 2010 Cyclotherm SA (Pty) Ltd will mainly be concentrating on the manufacturing of boilers, autoclaves, calorifier's as well as the hiring of second hand boilers and autoclaves. We will also continue to sell spares and thermalube.

John Rundle, previous CEO of Cyclotherm has opened a company called Steam Generation Africa (Pty) Limited and will be taking over the servicing and installation of the boilers and autoclaves previously done by us. Our servicing and installation teams will all be transferred to Steam Generation and will continue to give you the professional service previously given to you by Cyclotherm.

Please note therefore that September will be the last month in which Cyclotherm invoices you for the monthly service agreement. All agreements have been taken over by Steam Generation who will invoice and continue servicing your boilers/autoclaves as from 1 October 2010.

If Steam Generation Africa is required to complete any Vendor applications it would be appreciated if these forms could be forwarded to [john@cyclotherm.co.za](mailto:john@cyclotherm.co.za) as soon as possible.

If you have any concerns please don't hesitate to contact either myself or John Rundle.

Yours faithfully,

**DON MC JANNET**  
**MANAGING DIRECTOR**  
[don@cyclotherm.co.za](mailto:don@cyclotherm.co.za)